

OTHER IMPORTANT WATER INFORMATION



PEAK WATER USAGE TIMES

The City of Detroit has informed the Village that costs for water will increase 19.1% for the 2012-2013 fiscal year. The peak water usage time for our community is between 5:00 AM and 11:00 PM. In order for the Village to keep our water rates as low as possible for future years, we are requesting our residents to limit their outdoor watering to our non-peak time. **Please water lawns and gardens after 11:00 PM and before 5:00 AM.**

Our Department of Public Works has been in touch with area lawn maintenance/sprinkler companies and has informed them of this request. Homeowners using a lawn service company may want to remind their service provider of this request.

Cooperation among all of our residents will assist the Village in keeping our utility rates as low as possible in the future.

WATER LEAKS

On many occasions, residents may question the dollar amount of their water bills as being higher than normal. In the majority of the inquiries that our Water Department looks into, there is a toilet that is leaking within the home. Dye tablets are available through our Water Department and in the Administrative offices to help homeowners detect water leaks within their toilets. They are simple to use and if a leak is detected, will save the homeowner money.

BACK-UP SUMP PUMPS

Many homes within Grosse Pointe Shores are equipped with back-up sump pumps that are activated when there is a power outage. Several of these back-up systems use water. If your electricity should cease within your home, even if it is just for a few seconds and your home is equipped with a back-up sump pump, please make sure to check on your sump pump system when power is restored to make sure that the sump pump system has reset correctly.

There have been a few instances where the homeowner was unaware that their back-up system (that uses water) was still functioning full time adding hundreds of dollars to their quarterly water bill.